



Commonwealth Coordinated Care Update – July/August 2015

As the summer begins to wind down, those of us with Commonwealth Coordinated Care (CCC) at The Department of Medical Assistance Services (DMAS) want to wish our stakeholders a safe and fun rest of your summer season! The CCC Stakeholder Update is moving to a bimonthly update and **we look forward to sharing our next update with you in October 2015.**

Stakeholders interested in updated enrollment data can find the monthly Enrollment Dashboard on our CCC website: http://www.dmas.virginia.gov/Content_pgs/altc-stkhld.aspx.

As a reminder, if you have a group that is interested in CCC education, please reach out to us at CCC@dmas.virginia.gov and the CCC Team will coordinate to meet your group's educational needs!

CCC Program Updates

API/NPI Changes for Providers Participating with CCC

As a reminder: A Medicaid Memo was released on June 3, 2015 stating that July 1, 2015 all providers serving CCC enrollees will be required to use a National Provider Identifier (NPI). The 2015 General Assembly added language to the 2014 – 2016 Biennial Budget that requires all providers of the CCC Program to acquire a NPI.

Please note: some providers assigned API's, such as Service Facilitators, are now eligible to receive NPI's. If you are unsure if you are eligible to receive a NPI you can contact the National Plan & Provider Enumeration System (<https://nppes.cms.hhs.gov/NPPES/Welcome.do>). Providers may continue to use their API for fee-for-service (FFS) claims and authorizations.

Please refer to the Medicaid Memo posted June 3, 2015 on the Medicaid Portal for further details.

Quality Updates

- CCC is working on a CCC Long-term Supports and Services (LTSS) Utilization Performance Dashboard. CMS will review this Dashboard and the final Dashboard will be released to our external CCC stakeholders.



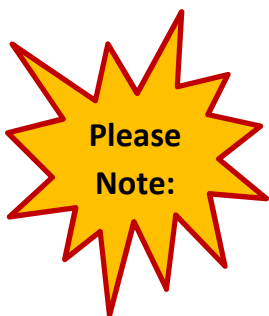
Evaluation Update

The DMAS/Mason evaluation team is partnering with the Virginia Association of Community Services Boards to schedule a round of focus groups with CCC enrollees (and/or family members) who receive services through one of the Community Services Boards (CSBs) participating in the CCC demonstration. Currently, the evaluation team is scheduled to conduct focus groups at three CSBs: District 19 (Petersburg), Richmond Behavioral Health Authority (Richmond), and Hampton-Newport News (Hampton). When finalized, the dates/times of the focus groups will be available on the CCC evaluation website (http://www.dmas.virginia.gov/Content_pgs/ccc-eval.aspx).

Managed Long-term Supports and Services (MLTSS)

Consistent with Virginia General Assembly directives in years 2011 through 2015, over the next few years, DMAS will develop initiatives to transition the majority of individuals served through the Medicaid fee-for-service system into more coordinated and integrated care models. One of these initiatives is known as managed long-term services and supports (MLTSS). MLTSS populations include individuals who receive Medicaid long-term services and supports and also individuals who are dually eligible for both Medicare and Medicaid coverage. The goal of MLTSS is to provide a coordinated system of care that focuses on improving quality, access, and efficiency. DMAS respects the strong interest of stakeholder groups and values their input into how best to achieve the overall goals and mandates of the Virginia General Assembly. DMAS will work closely with stakeholders, sister agencies, and contractors to ensure the best proposed plan is identified and successfully implemented. For more information about these new programs, visit the DMAS website at:

http://www.dmas.virginia.gov/Content_pgs/mltss-home.aspx. For questions, contact DMAS at: VAMLTSS@dmas.virginia.gov.



Beneficiary/Advocate Calls have been placed on hold until further notice.



Commonwealth Coordinated Care
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Call Schedule for CCC Providers:

| Monday Provider Calls (LTSS) | | Friday Provider Calls | |
|--|---|--|---|
| ADHC, Personal Care, Home Health & Service Facilitators The Second and Fourth Monday of each month | 2-2:30p Conference Line 866- 842-5779 Conference code 0961028985 | Hospitals & Medical Practices The Second Friday of each month | 11-11:30am Conference Line 866- 842-5779 Conference code 8047864114 |
| Nursing Facilities The Second Monday of each month | 2:30-3p Conference Line 866- 842-5779 Conference code 0961028985 | Behavioral Health The Second and Fourth Friday of each month | 11:30am-12pm Conference Line 866- 842-5779 Conference code 8047864114 |

NEXT STAKEHOLDER ADVISORY COMMITTEE MEETING:

Fall 2015
Conference Room 7A&B
Department of Medical Assistance Services
600 East Broad Street
Richmond, VA 23219